

# WIN-911 7.17 & WEB-911 XTools 7.13

## System Requirements

### WIN-911

- Personal computer with 2.1 GHz Pentium 4 processor or higher
- Microsoft Windows XP Service Pack 3, Microsoft Windows Server 2003 Service Pack 1 or later, Microsoft Windows 2003 R2, Microsoft Windows 7 Service Pack 1, Microsoft Windows Server 2008 Service Pack 2, Microsoft Server 2008 R2 Service Pack 1, Microsoft Windows 8 & 8.1, Microsoft Server 2012, Microsoft Server 2012 R2, Windows 10. (Only US Versions of Windows)  
\*\*\* TAPI Voice Calls are NOT SUPPORTED in Windows 10 Version 1903 \*\*\*
- 2GB of RAM. Additional RAM is recommended if additional programs are to be run simultaneously.
- 2 GB of hard disk space
- Optional Notification Hardware:

Dial-out Paging	Data fax modem and a dedicated analog phone line
Voice Dial-outs/ins	Dialogic telephonic card or a TAPI voice modem and a dedicated analog phone line. *** TAPI is NOT SUPPORTED in Windows 10 Version 1903 ***
SMS Text Messaging	GSM, CDMA or HSPA modem with an activated cellular account.
Email	Broadband always-on internet connection.
Local Announcer	Sound card and audio output source.
Printing	Dot Matrix printer or a printer capable of printing a "line-at-a-time" is recommended.

### WEB-911 Service

- Must be installed on the same machine as WIN-911
- Microsoft .NET 4.0 and Internet Information Services (IIS) are also required
- Microsoft Windows XP Service Pack 3, Microsoft Windows Server 2003 Service Pack 1 or later, Microsoft Windows 2003 R2, Microsoft Windows 7 Service Pack 1, Microsoft Windows Server 2008 Service Pack 2, Microsoft Server 2008 R2 Service Pack 1, Microsoft Windows 8 & 8.1, Microsoft Server 2012, Microsoft Server 2012 R2, Windows 10. (Only US Versions of Windows)

### XTools Client

- Microsoft .NET 4.0 is required
- Broadband always-on internet connection (remote use)
- Microsoft Windows XP Service Pack 3, Microsoft Windows Server 2003 Service Pack 1 or later, Microsoft Windows 2003 R2, Microsoft Windows 7 Service Pack 1, Microsoft Windows Server 2008 Service Pack 2, Microsoft Server 2008 R2 Service Pack 1, Microsoft Windows 8 & 8.1, Microsoft Server 2012, Microsoft Server 2012 R2, Windows 10. (Only US Versions of Windows)